

The **CW** REPORT

Empowerment through Employment

Fall 2010

CW Group, Inc. is a nonprofit corporation with the mission of creating employment opportunities for persons with disabilities and other challenged populations, as well as supporting and assisting small businesses.

It is comprised of three subsidiaries:

CW Resources,

Connecticut Enterprise Center

and

CW Enterprises.

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CW Resources

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CW Launches New Livery Service



Riders leaving the Naugatuck CW after a day of work.

As of July 1st, CW is in the transportation business. “We have been working diligently for many months getting all our vehicles, licensing and staffing together to be able to provide this needed service for our communities throughout Connecticut”, explained Garry Waltman, manager of this new program. “Our goal was to create the best dependable, professional service to meet the needs of our clientele,” he went on to say.

Essentially, CW is offering three different types of transportation. The first service is livery. This is door to door non-emergency transportation of the elderly and disabled population to medical and

non-medical locations. Both ambulatory and wheelchair services are available. It can be accessed through a variety of agencies or by calling CW’s dispatch center at 860-259-7719.

Second, CW is now a qualified transportation vendor for the Department of Developmental Services (DDS). This means that approximately 30 individuals participating in CW’s Naugatuck work center are picked up each morning at their residence and brought to work, and in the evening they are

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Bridging Business and Ability CW Celebrates its 46th Year



This year CW Group, comprised of CW Resources and the Connecticut Enterprise Center, had a very positive year in terms of numbers. CW now provides services in seven states to 6,484 persons with disabilities and the elderly and employs 325 staff. “This growth into the national arena and diversity means more jobs for those we serve,” explained Ron Buccilli, President & CEO.

A flag dedicated to the “hard workers at CW Resources” that was flown over Bagram, Afghanistan in support of Operation Enduring Freedom was unveiled. The flag, certificate and unit patch were a gift to CW from soldiers whom CW has befriended. The shadow box containing the objects will be hung in the lobby at CW headquarters.



CW Food Service Expands into Fairfield County

Beginning October 1st, CW Resources will be preparing and delivering 300 meals every day to ten senior centers and cafes in Bridgeport, Stratford, Trumbull and Fairfield, CT. This new three year contract with the Southwest CT Agency on Aging is funded through Federal Title 3 monies and includes site management.

Food will be prepared in our New Britain kitchens and blast chilled for transport to a CW facility in Bridgeport. There it will be rethermalized and delivered to the cafes in special heat/chill catering trucks.

Bob Williams, CW Senior VP, said that the bidding process for this contract was highly competitive but also very advantageous. "We were pleased to be awarded this contract because it allows us to hire 14 new employees. Our 1,500 square foot facility also enables CW to establish more of a presence in Fairfield County. In addition, we are looking at moving some of our Meals on Wheels vans to that location, saving us time and money on deliveries."

CW Salutes AbilityOne

- The AbilityOne Program is a coordinated effort on behalf of the Committee for Purchase From People Who Are Blind or Severely Disabled, National Industries for the Blind (NIB) and NISH — Creating Employment Opportunities for People with Severe Disabilities.
- It is the largest single provider of employment for people with severe disabilities - currently employing 40,000 individuals at more than 600 community based nonprofit agencies across the country.
- It strives to reduce the 70% unemployment rate of persons with disabilities by providing employment opportunities on Federal contracts.
- It saves the Federal and State Governments more than \$46 million a year. The savings come from the increase in income and payroll taxes and reduction of entitlements that result from employment.
- They use the purchasing power of the Federal Government to buy products and services from participating community based nonprofits.
- By employing persons with severe disabilities, they are able to increase independence and self-esteem by helping these individuals enjoy full participation in their community and market their skills into other public and private sector jobs.
- Persons employed under AbilityOne programs gain long-term work experience and marketable skills, reduce their reliance on Government entitlement payments and increase tax revenues.

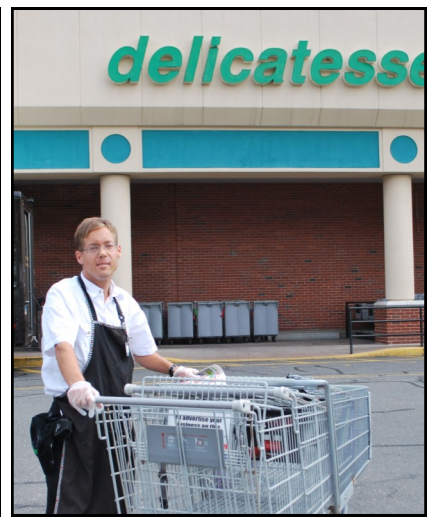
Hall of Fame



Joe Coute, a CW employee, being filmed by NBC CT.



Raishaun has been working at Boston Market for 9 years.



Kenny won a bronze medal in the national Special Olympics for golf.

Robert Laundry Elected Chairman of the Board



Robert R. Laundry, CW Chairman of the Board

Robert R. Laundry was elected to the office of Chairman of the Board of CW Group, Inc. at its 46th annual meeting held September 22, 2010. As chairman of CW Group, he oversees the boards of directors of CW Resources and the Connecticut Enterprise Center.

Mr. Laundry was first elected to the board in 2002 and has served CW in a number of capacities. He served as treasurer in 2004 and 2005 and as vice chair from 2008 until his election as chairman of the board. In addition, he was chair of the Finance Committee and the Long Range Planning Committee.

A resident of Essex, CT, Mr. Laundry received a n MBA from the University of Connecticut and an undergraduate degree from the University of Cincinnati. He was vice president and controller at Southern New England Telephone for more than 20 years and is presently a department head at Oxford Academy teaching math, economics, personal finance and physics to high school boys.

He is active in the community, serving on the board of directors of the following agencies: Camp Hazen YMCA, Past President; Essex, CT Planning Commission and the CT River Estuary Regional Planning Agency.

CW Group President Ron Buccilli welcomes him as Chairman of the Board. “ Bob Laundry brings his corporate and human service background and experience to CW at a time when our agency straddles both worlds. We are fortunate to have someone with his expertise to guide our boards of directors,” he said.

2010– 2011 Boards of Directors

CW Group and CW Resources

Frank Amodio	Robert Laundry,
Sharon Braverman	<i>Chairperson</i>
Ronald Buccilli,	Gary Lee
<i>President</i>	Robert Primmer,
Chet Camarata	<i>Treasurer</i>
Raymond DeCormier	Marco Savona
Cheryl Farmer	Rollin Schuster
Larry Gallupe	Steve Tillona,
Josephine Giguere	Jeannette Varkal
Richard Harris	Robert Voroscak
<i>Secretary</i>	
Janis Jerman,	
<i>Vice Chairperson</i>	

Connecticut Enterprise Center

Aime Brochu,	John Eveleth,
<i>Secretary</i>	<i>Treasurer</i>
Ronald Buccilli,	Richard Mullins
<i>President</i>	Arnold Schwartz,
Chet Camarata	<i>Chairman</i>
Connie Collins,	Peter Spano
<i>Vice Chairperson</i>	William Weber

CW Enterprises

Frank Amodio	Robert Voroscak
Ronald Buccilli,	Marco Savona,
<i>President</i>	<i>Chairperson</i>
Alexandra Capsalors,	Robert Williams,
<i>Vice President</i>	<i>Treasurer</i>
Valerie Lavenski,	
<i>Secretary</i>	



CW Group, Inc.
Headquarters
200 Myrtle Street
New Britain, CT 06053

The CW Report is published quarterly by CW Group, Inc. Contact Joan Rhinesmith, editor, with any comments or suggestions. 860-229-7700
jrhinesmith@cwresources.org

We're on the web!
cwresources.org



Canton's 'Lunch Bunch' with driver Karen.

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returned home. According to Sandie Lavoy, VP of Community Services, "This new transportation service helps us to continue to meet the needs of our existing participants and positions us to offer more employment services to people with disabilities in the area." And the service has been a positive experience for our workers. They now get to ride with their friends and know they have the same reliable, trained driver that is a part of the CW family.

The third piece of the program is Dial-a-Ride. CW is under contract with the town of Canton to provide transportation to residents 60 years of age or older and those with disabilities throughout the Farmington Valley.

The one month old program is already termed a success. CW has two wheelchair accessible vans, two mini vans, two sedans and three 10-passenger vans on the road daily. "One of our 'secret weapons' is our drivers and dispatcher. I was very impressed with the quality of persons we were able to employ. They are all highly experienced drivers and hold first aid, CPR and safe driving certificates," replied Waltman.

Another plus is the computer program that tracks every vehicle. Besides a GPS system for directional assistance, it will alert the dispatcher if they are late for a pick-up, what their speed and idling times are and will even tell you when the vehicle needs regularly scheduled maintenance. This 'smart system' allows CW to offer its customers and drivers the safest equipment and the most efficient routing using the best in up-to-the-minute technology.

CW Resources Achieves CIMS-GB Certification

ISSA, The Worldwide Cleaning Industry Association, has awarded CW with the Cleaning Industry Management Standard (CIMS) and the CIMS-Green Building (CIMS-GB) certification. CW is the first nonprofit in the nation to receive this certification and the first of any company, nonprofit or commercial, in New England to be awarded this honor.

"CW has invested in the future of our company and its customers," said William Green, CW Sr. VP. "We aim to provide the best service and now we can."

CIMS applies to the management, operations and performance systems of cleaning organizations. Compliance with the standard demonstrates that a cleaning operation is structured to deliver consistent, quality services designed to meet customers' needs and expectations. The CIMS certification has become a requirement in many cleaning service bid expectations as end customers look for an effective way to identify cleaning service providers who are true companies of excellence and committed to customer satisfaction. The new CIMS-GB certification focuses on the delivery of environmentally preferable green cleaning.

In order to achieve this certification with honors, CW had to undergo a comprehensive assessment of its management structure and operations by an independent accredited CIMS assessor.

